The Cullman Institute has partnered with the Hospital to purchase 100 public space wheelchairs!

Almost all Ambassadors have expressed a desire for additional wheelchairs and we hope you are elated with this good news. Docking station for the chairs will be installed near the Fifth Avenue Ambassador Desk and at Madison on the MC Level against the wall near Security. Each morning 25 chairs will be put in each of these stations. That is 24 more wheelchairs at each location than we currently have! With this infusion of wheelchairs we will be able to provide a chair to patients and families who are here for several appointments or staff members who need to transport a patient. The chairs will be in five different colors, red for the Emergency Department, pink for Klingenstein Pavilion, and a specific color for both Madison and Fifth Avenues. We are going to have a ribbon cutting when the chairs arrive some time in mid August and we will keep you posted. Good news for the Ambassador Program and Mount Sinai patients and families!

The Dental Clinic (except for Pediatrics and some oral surgery still located on Annenberg 2) have moved to 1824 Madison Avenue at E. 119th Street. See phone numbers for both locations in the Ambassador binder.

Pediatric Neurology and Neurosurgery have moved to Annenberg 8. Before you send a patient to 5 E. 98th Street or CAM or Ruttenberg please make sure that is where the patient needs to go. Use the directory in the Ambassador binder or call The Cullman Institute.

The Ambassador Program is dedicated to the Cullman Institute Mission of promoting a culture of patient-centered care that emphasizes service and compassion from the moment a patient enters the Hospital through discharge.
Ambassador Marion Koenig escorted a patient to 5 E. 98th Street. He had paperwork that included the physician’s floor. When they got there they were told the physician had moved one floor down, but that was not the case. Marion was able to do some onsite investigation and found the physician’s office. Escorting is always best!

Several of the Ambassadors have taken special care of elderly patients who may be affected by the heat. Ambassador James Yoon accompanied an elderly woman via cab to the CAM Building when she told us she did not think she could walk there in the heat. Ambassadors Joshua Schwartz and Estelle Sacks assisted an elderly woman who finally told us she can come to Mount Sinai to escape the heat of her apartment. This is just the tip of the iceberg. A big thank you to all Ambassadors for your expertise and incredible kindness!

Ambassador Orientation, Wednesday, June 26th

ONE KIND WORD can change someone’s entire day

AROUND MOUNT SINAI

The Green Market is back! Every Wednesday at Madison Avenue at E. 99th Street from 8AM to 5PM. In addition to fresh food items there are cooking demonstrations, free samples, and educational materials on healthy living. To sign up for the Green Market mailing list email greenmarket@mssm.edu.

The Joint Commission has awarded Mount Sinai Comprehensive Stroke Center Certification. Mount Sinai is the first hospital in the State of New York to have this prestigious certification.

Mount Sinai is looking for volunteers 18 years and up to assist at the US Open from August 24– September 9th. You will be given a $25 food/merchandise voucher per shift. The deadline to sign up is August 1st. See the Ambassador Bulletin Board or Laureen for details.